

**District B Directorate
Migrant Assistance Co-ordination
Co-ordinator**

Dr Patrizia Prosperi

0761 236506 patrizia.prosperi@asl.vt.it

Administrator

Dr Ugo Roberto Carini 0761

237042 ugo.carini@asl.vt.it

Information notice

ASSISTANCE FOR NON-EU CITIZENS NOT COMPLIANT WITH REGULATIONS ON ENTRY AND RESIDENCY IN ITALY

Foreign immigrants in the region who are not in compliance with regulations on entry and residency are guaranteed urgent, essential and continuous outpatient and hospital treatment for illness and accident in public and accredited institutions, as well as preventative medicine programmes to protect individual and collective health.

Urgent treatment is understood as treatment which cannot be deferred without danger to life or harm to the individual's health.

Essential treatment is understood as treatment of illnesses which are not dangerous in the short term, but which can harm the individual over time.

The law also affirms the principle of continuity of treatment, urgent and essential, to guarantee the individual the full course of treatment and rehabilitation for possible resolution of the condition.

Treatment can be accessed with a card with an **STP code** (Temporarily Present Foreigner); codes can be obtained from multi-purpose offices in health centres or from the C.U.P. in Belcolle. The code is valid for six months and can be renewed if the conditions requiring its initial issue are still in place. The STP code is valid across the whole country and identifies the holder as eligible for all available services. In particular, it is used for:

- prescribing treatment through the regional prescription service
- prescribing medication through the regional prescription service
- registering treatment supplied
- accounting for the purposes of reimbursement

Healthcare is provided by the National Health Service (Servizio Sanitario Nazionale - SSN) to foreign citizens in possession of an STP code, free of charge except for the regulatory charge (ticket), under the same conditions as Italian citizens. An identity document is not required; stating personal details is sufficient.

Foreign STP holders, like Italian citizens, are exempt from the regulatory charge (ticket), for:

➤ first level healthcare, direct access without a booking or GP referral (e.g. general medicine, Drug Dependency Service, Department of Mental Health, Family Planning);

- urgent services provided by A&E, with the same exemption criteria as Italian citizens;
- services provided to safeguard pregnancy and maternity. Services include pre-conception, control and monitoring of pregnancy and antenatal diagnostics. Specialist services regarding voluntary termination of pregnancy are also exempt, the same as for citizens registered with the SSN.
- preventative services available through regional offices of the Department of Prevention (national and regional vaccine plan, screening, HIV prevention);
- services that are exempt, under the criteria and limitations laid down in current legislation for Italian citizens, for chronic diseases, rare diseases and debilitating conditions (with consequent issue of proof of exemption);
- age/personal situation (under 6 or over 65 years), in relation to household income. Foreign citizens in possession of an STP code, having signed the Declaration of Poverty, are comparable to those whose declared income is below the limits set by law.

For all other situations (level II services, diagnostics and treatment, rehabilitative and preventative medicine, special foods, specific medical centres...), the conditions provided for Italian citizens apply.

If a foreign citizen, who does not have a residence permit and does have an STP code, does not have sufficient resources to pay the ticket, they can apply for exemption code X01 by making a declaration through the specific regional computerized system.

A foreigner, not in compliance with residency regulations, who accesses health facilities will not be reported to the Authorities, except in cases when it is mandatory to do so, under the same conditions as Italian citizens.

ASSISTANCE FOR EU CITIZENS WHO ARE NOT REGISTERED/CANNOT BE REGISTERED WITH THE NATIONAL HEALTH SERVICE (SSN)

EU citizens, who do not meet the requirements for registering with the SSN and are not in possession of an EHIC (European Health Insurance Card) or equivalent, are guaranteed urgent or essential outpatient and hospital treatment for illness and accident, as well as preventative medicine programmes to protect individual and collective health.

Urgent treatment is understood as treatment which cannot be deferred without danger to life or harm to the individual's health.

Essential treatment is understood as treatment of illnesses which are not dangerous in the short term, but which can harm the individual over time.

The law also affirms the principle of continuity of treatment, urgent and essential, to guarantee the individual the full course of treatment and rehabilitation for possible resolution of the condition.

Treatment can be accessed with a card with an **ENI code** (Non Registrable European); codes can be obtained from multi-purpose offices in health centres or from the C.U.P. in Belcolle. The code is valid for six months and can be renewed if the conditions requiring its initial issue are still in place.

The ENI code is valid across the region and identifies the holder as eligible for all available services. In particular, it is used for:

- prescribing treatment through the regional prescription service
- prescribing medication through the regional prescription service
- registering treatment supplied
- accounting for the purposes of reimbursement

The ENI code is valid for six months and can be renewed via the same procedure.

N.B. Before an ENI code is issued, the EU citizen must read and sign the information notice which, pursuant to current legislation, briefly lists the means by which the Lazio Region guarantees healthcare to EU citizens (attachment 1).

The EU citizen must, under their own civil and criminal liability, sign the self-declaration document (attachment 2), a copy of which will be held at the healthcare facility, together with a copy of an identity document issued by their country of origin.

A check will be carried out with the EU citizen's country of origin for proof of the European Health Insurance Card (EHIC). If the citizen holds this card, the ENI code will be cancelled and the cost of care will be charged to the country of origin.

The following services are exempt from the ticket charge:

- first level, direct access (e.g. family planning, mental health service, general medicine, drug dependency service)
- urgent services provided by A&E
- maternity and pregnancy care
- voluntary termination of pregnancy
- collective prevention (screening, vaccinations)
- preventative measures for infectious diseases

Exemption is also provided for:

- age/personal situation, under 6 and over 65 years, (E07)
- pathological condition (proof of exemption)

The ENI code is valid in all health centres, hospitals, IRCCS and policlinics in Lazio

STP and ENI codes can be requested at the following medical centres

District A			
Town	Address	Telephone	Opening hours
Canino	via Bachelet,	0761-338590	Mon – Fri: 8:30 - 12:30; Tue & Thu: 15:00 - 17:00
Tarquinia	Hospital, V.le Igea n.1	0766 846206	Mon – Fri: 9:00 - 12:00; Mon & Thu: 16:00 - 17:00
Tuscania	Piazza Basile	0761 338822	Mon – Fri: 8:30 - 12:00; Tue & Thu: 15:00 - 16:30
Montalto di Castro,	str. Castrense 312 “Casa della salute” social and healthcare centre	0766 846501	Mon – Fri: 8:30 - 12:00; Mon & Thu 15:00 - 17:00
District B			
Orte, .	via Gramsci n.66, at the Centro di Salute	0761 3391	Multi-purpose offices Mon – Fri: 7:30 - 13:30; Mon & Thu: 14:00 - 17:00
Viterbo	via E. Fermi (Loc. Pietrare), multi- purpose offices	0761 236764	Mon – Fri: 8:00 - 18:00; Sat: 8:00 - 13:00
Soriano nel Cimino	via Innocenzo VIII	0761 745021	Multi-purpose offices Mon – Fri: 7:30 - 12:30; Also Mon & Wed: 15:00 - 17:45

Belcolle Hospital			
Viterbo	Strada Sanmartinese	0761/3391	Mon – Fri: 7:30 - 19:00; Sat: 8:00 - 13:00

STP or ENI code holders can go to the dedicated medical practice

Healthcare centre for STP or ENI

Office	Address	Specialism	Telephone	Opening Hours
Viterbo	Via Enrico Fermi 15, First Floor Cittadella della Salute, Room 125	General Medicine	Telephone 0761/3391	Mon 10:30 - 12:30 Tue 15:00 - 17:00 Wed 10:30 - 12:00 Thu 15:00 - 17:00 Fri 10:30 - 12:30